

CLAIMS

- 1 Sub
2 AI
1. An apparatus comprising:
 - 2 a call state monitor configured to determine a call state of a device; and
 - 3 a telephony wizard, coupled to the call state monitor, configured to identify a list of
 - 4 telephony documentation available during the call state.
 - 1 2. The apparatus of claim 1, wherein the telephony wizard is further configured
 - 2 to download an update to the list of telephony documentation.
 - 1 3. The apparatus of claim 2, wherein the call state of the device comprises idle,
 - 2 dialing, and active states.
 - 1 4. The apparatus of claim 3, wherein the telephony wizard is configured to
 - 2 automatically dial the star code when the available feature is selected.
 - 1 5. The apparatus of claim 4, wherein the call state monitor determines a call state
 - 2 of an external device.
 - 1 6. A method comprising:
 - 2 determining a call state of a device;
 - 3 displaying a list of telephony documentation available during the call state, the
 - 4 telephony documentation including a star code for an available feature.
 - 1 7. The method of claim 6, further comprising:
 - 2 downloading an update to the list of telephony documentation.
 - 1 8. The method of claim 7, wherein the call state of the device comprises idle,
 - 2 dialing, and active states.
 - 1 9. The method of claim 8, further comprising:

2 automatically dialing the star code when the available feature is selected.

1 10. A method comprising:

2 determining a call state of a device, the call states including an active call state;

3 displaying a list of telephony documentation of an available feature during the active
4 call state.

1 11. The method of claim 10, further comprising:

2 downloading an update to the list of telephony documentation.

1 12. The method of claim 11, wherein the telephony documentation includes a star
2 code for the available feature.

1 13. The method of claim 12, further comprising:

2 automatically dialing the star code when the available feature is selected.

1 14. The method of claim 13, wherein the call state of the device further includes
2 idle and dialing.

1 15. A computer-readable medium encoded with data and instructions, the data and
2 instructions causing an apparatus executing the instructions to:

3 determine a call state of a device, the call state including an active call state;

4 display a list of telephony documentation of an available feature during the active call
5 state.

1 16. The computer-readable medium of claim 15, further encoded with data and
2 instructions, the instructions further causes a computer to:

3 download an update to the list of telephony documentation.

1 17. The computer-readable medium of claim 16, wherein the telephony
2 documentation includes a star code for the available feature.

1 18. The computer-readable medium of claim 17, further encoded with data and
2 instructions, the instructions further causes a computer to:
3 automatically dial the star code when the available feature is selected.

1 19. An apparatus comprising:
2 means for determining a call state of a device, the call state including an active call
3 state;
4 means for displaying a list of telephony documentation of an available feature during
5 the active call state.

1 20. The apparatus of claim 19, further comprising:
2 means for downloading an update to the list of telephony documentation.

1 21. The apparatus of claim 20, wherein the telephony documentation includes a
2 star code for the available feature.

1 22. The apparatus of claim 21, further comprising:
2 means for automatically dialing the star code when the available feature is selected.